



LIMITED WARRANTY

WARRANTY COVERAGE

For a period of two (2) years from the date of purchase, Pedross America, LLC, (“Pedross”) warrants to the original purchaser of Pedross’ moldings, treads, or risers (the “product”) that, under normal residential conditions:

- 1) the product will be free from defects in manufacturing, grading, lamination and assembly, and;
- 2) the finish on the product will not wear through or separate from the underlying support material.

To be covered under this warranty, proof of purchase is required. “Normal residential conditions” means those daily activities commonly associated with residential use.

OBLIGATIONS UNDER THIS WARRANTY

Pedross’ sole obligation under this warranty shall be, at its option, limited to: 1) repair or replacement of the defective product, or 2) refunding the purchase price of the defective product by a merchandise credit. Removal and installation expenses for repair or replacement of the defective product shall be borne by the purchaser. Shipment expenses for replacement or repair of the defective product shall be borne by Pedross. Warranty coverage for a replaced or repaired product shall be limited to the remaining time in the original warranty.

Repair or replacement of the defective product or refunding the purchase price of the defective product by a merchandise credit shall constitute a fulfillment of all of Pedross’ liabilities in respect to the product. PEDROSS EXCLUDES AND SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

THIS WARRANTY EXCLUDES ANY OTHER EXPRESS OR IMPLIED WARRANTY OF ANY TYPE OR KIND, PARTICULARLY INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL OTHER EXPRESS OR IMPLIED REPRESENTATIONS AND WARRANTIES ARE HEREBY EXCLUDED AND DISCLAIMED. IF ANY IMPLIED WARRANTY ARISES UNDER STATE OF FEDERAL LAW, ANY SUCH IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

WARRANTY EXCLUSIONS

Without limitation, the following characteristics of the product or damage caused to the product under the following conditions or circumstances are not considered a defect under this warranty and are excluded:

- Natural wood characteristics such as mineral streaks, small knots, grain variations, and slight shade variations;
- Slight color, shade, or texture variations between samples and the actual product;
- Damage or color changes resulting from aging, exposure to sunlight, staining agents, or chemicals;
- Damage caused by fire, flooding, insect infestation, and other natural disasters and Acts of God;
- Damage caused by improper use or maintenance, such as reduction in gloss, marks, scuffs, scratches, gouges, and dents or cuts, including, those caused by negligence, accidents, misuse, pets, or abuse (e.g., shoes with cleats, dragging object across or bumping objects into the product);
- Water damage caused by leaks, wet mopping, or excessive moisture
- Improper installation or defects in the subfloor;
- Mechanical, chemical, or other modification of the finish, such as sanding or abrading.

None of Pedross' retailers, distributors or employees have the authority to alter the obligations, limitations, disclaimers or exclusions under this warranty.

REPORTING A CLAIM

To report a claim under this warranty, contact your Pedross' dealer or Pedross' Customer Support directly at: 1-276-732-9762 or mail to Pedross America, LLC, Attn: Claims Department, 420 E Commonwealth Blvd. Martinsville, VA 24112. Pedross will make every effort to ensure that your claim is processed quickly and fairly. No returns will be accepted without prior authorization from Pedross' or its dealer/distributor representative.

